

Horton & Associates, Inc.
VIDEO BUTLER NETWORK



Video Butler Network
Warranty

Software:

License included in original investment.

Software warranty includes standard VBN system upgrades for eighteen months from installation.

Software warranty is per channel.

Software extended warranty after eighteen month period will be \$14.20 per month for 2 years, including standard VBN system upgrades.

Special upgrades to software will be quoted per instance.

Equipment:

Computer equipment warranty will be 12 months parts & labor.

Computer equipment extended warranty for 2 years will be \$18.40 per month.

Blonder Tongue equipment warranty is 3 years.

Pico Macom headend equipment is 5 years.

Pico Macom standard equipment is 1 year.

Installation labor:

Warranty will be 1 year.

Notes:

We are not programming existing sets for new channels.

Basic maintenance to be handled by the facilities IT staff, like blowing dust from the computers fans and Updating/ securing Windows XP (if system is connected to internet/ intranet).

30db signal from VBN injected into facilities existing headend system.